



Warranty

Your itBike is built of superior materials in accordance with itBikes high quality standards. With adequate maintenance, it will give you years of reliable use, however, like all products it is subject to wear and tear.

Please refer to the itBike user manual for all maintenance requirements and handling do's and don'ts. The user manual can be found on the www.itbikes.com website.

If you need replacement parts, technical support, or product /service information, please e-mail us at info@itbikes.com . Include in your e-mail: your itBike serial number, as well as your date and place of purchase, and your name and phone number. We will get back to you by phone ASAP!

The present warranty is only valid if the original buyer registered the warranty within the thirty-day period immediately following the purchase date. Registration can be done on line via our Web site (www.itbikes.com)

itBikes warranty is only valid if the product is used for its intended purpose for which it was designed.

Private User Warranty:

The hull is covered by a (3) three year limited warranty from the date of purchase against defects in workmanship and / or materials.

The transmission and all other parts are covered by a (1) one year limited warranty from the date of purchase against defects in workmanship and / or materials.

Rental Operator Warranty:

The hull, transmission, and all other parts are covered by a (1) one year limited warranty from the date of purchase against defects in workmanship and / or materials.

This warranty does not cover:

- a) Products that have been damaged by negligence, misuse, or accident, or wear due to failure to provide reasonable and necessary maintenance.
- b) Products that have been modified or repaired by unauthorized persons
- c) Change in appearance of the pedal boat due to wear, exposure or any other environmental conditions.

During the warranty period, itBikes is obliged only to repair or replace, at its discretion, the above mentioned parts, at either its manufacturing plant, or at any authorized dealer, as decided by itBikes. Transport costs back and to the appointed place of repair replacement are at the expense of the consumer.

itBikes is not responsible for any damages incurred in transport, neither for storing or transportation fees, nor for inconvenience or loss of time or money while repairs are being made.

For any return of itBikes parts please contact the dealer or distributor you purchased you itBike from to obtain a return authorization number (Issued by itBikes). The return will not be accepted without an RMA (Return of Merchandize Authorization) number, issued by itBikes. If your itBike was purchased directly from itBikes please contact us via info@itbikes.com.
